



Local Authority Area	Amount allocated under the LRCV Grant for 2013/14	Amount allocated/spent on NHS Complaints Advocacy Services in 2013/14	Amount allocated under the LRCV Grant for 2014/15	Amount allocated/spent on NHS Complaints Advocacy Services in 2014/15	Do they provide dedicated advocacy support for those complaining about social care?
Bath & North East Somerset	£43,151.32	£43,189.00	£43,151.32	£43,189.00	Yes
Bedford	£36,709.74	£36,000	£36,709.74	£35,000	Yes
Bexley	£54,896.72	£52,000	£54,896.72	£52,000	No
Birmingham	£331,155.41	£250,000	£331,155.41	£178,800	General Advocacy
Blackburn with Darwen	£45,201.65	£45,300	£45,201.65	£45,300	Yes
Blackpool	£53,436.33	£30,000	£53,436.33	30,000	No
Bournemouth	£52,266.97	£37,913	£52,266.97	£37,913	General Advocacy
Bracknell Forest	£21,396.13	£14,879.80	£21,396.13	£14,879.80	General Advocacy
Bradford	£135,838.03	£497,319	£135,838.03	£518,100	No
Brent	£79,416.41	£79,000	£79,416.41	£79,000	Yes
Brighton & Hove	£72,653.08	£72,636	£72,653.08	£71,370	General Advocacy
Bristol	£119,941.06	£119,999.40	£119,941.06	£119,999.40	Yes
Bromley	£70,393.37	£70,440	£70,393.37	£70,440	No
Bury	£48,293.17	£22,349	£48,293.17	£22,349	Yes
Calderdale	£54,437.58	£45,000	£54,437.58	£45,000	Yes
Cambridgeshire	£137,425.71	£130,946	£137,425.71	£111,304	Yes
Camden	£76,029.04	£75,223	£76,029.04	£75,223	No
Central Bedfordshire	£51,206.47	£46,550	£51,206.47	£46,550	General Advocacy



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Cheshire East	£85,778.53	£64,037	£85,778.53	£59,428	No
Cheshire West and Chester	£86,759.15	£57,000	£86,759.15	£53,000	General Advocacy
City of London	£6,089.54	£6,000	£6,089.54	£6,000	No
Cornwall	£165,177.82	£138,400	£165,177.82	£135,200	General Advocacy
Croydon	£82,863.91	£80,000	£82,863.91	£80,000	General Advocacy
Cumbria	£148,256.34	£150,000	£148,256.34	£150,000	General Advocacy
Darlington	£29,635.20	£22,000	£29,635.20	£22,000	Yes
Derby	£67,917.26	£40,269	£67,917.26	£40,269	No
Devon	£211,427.25	£179,962	N/A	N/A	General Advocacy
Doncaster	£89,281.79	£251,068.99	£89,281.79	£240,960	General Advocacy
Dorset	£114,431.37	£84,580.00	£114,431.37	£84,580.00	General Advocacy
Ealing	£83,823.46	£81,188	£83,823.46	£81,188	General Advocacy
East Riding of Yorkshire	£85,502.87	£59,000	£85,502.87	£59,000	No
Enfield	£76,790.62	£42,209	£76,790.62	£76,800	No
Essex	£350,030.22	£379,251	N/A	N/A	No
Gloucestershire	£149,602.60	£109,500	£149,602.60	£109,500	General Advocacy
Greenwich	£78,661.85	£76,049	£78,661.85	£76,049	Yes
Hackney	£83,080.32	£45,000	£83,080.32	£45,000	No



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Halton	£37,793.07	£21,767	£37,793.07	£20,200	General Advocacy
Hampshire	£281,141.56	£168,500	£281,141.56	£207,000	No
Haringey	£67,894.87	£19,518	£67,894.87	£20,060	General Advocacy
Hartlepool	£29,632.57	£29,636	£29,632.57	£30,377	No
Herefordshire	£52,072.52	£47,865	£52,072.52	£47,865	General Advocacy
Hertfordshire	£244,475.28	£157,307	£244,475.28	£154,839	General Advocacy
Hillingdon	£61,562.60	£61,600	£61,562.60	£61,600	No
Hounslow	£59,093.07	£56,000	£59,093.07	£56,000	Yes
Isle of Wight	£45,319.29	£45,420	£45,319.29	£45,420	Yes
Islington	£76,036.94	£76,100	£76,036.94	£76,100	Yes
Kensington and Chelsea	£51,256.07	£59,974	£51,256.07	£59,974	Yes
Kent	£364,513.78	£236,612	£364,513.78	£236,612	General Advocacy
Kingston upon Thames	£33,893.01	£33,000	£33,893.01	£33,000	No
Kirklees	£109,977.79	£60,000	£109,977.79	£60,000	General Advocacy
Knowsley	£57,774.91	£25,245	£57,774.91	£25,245	General Advocacy
Lancashire	£326,298.44	£490,000	£326,298.44	£490,000	Yes
Leeds	£195,769.06	£204,000	£195,769.06	£204,000	No
Leicester	£93,058.06	£92,873	£93,058.06	£92,873	No



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Leicestershire	£142,758.94	£81,655	£142,758.94	£81,655	General Advocacy
Lincolnshire	£199,152.91	£115,000	£199,152.91	£115,000	General Advocacy
Liverpool	£174,858.84	£85,191	£174,858.84	£79,382	General Advocacy
Manchester	£157,648.09	£70,074.07	£157,648.09	£70,074.07	No
Medway	£59,005.72	£35,581.73	£59,005.72	£35,581.73	No
Merton	£44,224.99	£44,785	£44,224.99	£44,785	General Advocacy
Milton Keynes	£53,696.19	£30,661	N/A	N/A	Yes
Newcastle upon Tyne	£88,746.71	£25,282.40	£88,746.71	£27,789	General Advocacy
Newham	£86,829.82	£53,600	£86,829.82	£53,600	General Advocacy
Norfolk	£247,092.29	£234,650	£247,092.29	£166,173	General Advocacy
North Somerset	£54,634.23	£54,640	£54,634.23	£54,640	Yes
North Tyneside	£60,969.14	£42,960	£60,969.14	£42,960	No
North Yorkshire	£143,311.58	£142,487	£143,311.58	£140,185	General Advocacy
Northamptonshire	£160,667.18	£80,000	£160,667.18	£80,000	General Advocacy
Northumberland	£89,966.11	£90,000	£89,966.11	£90,000	General Advocacy
Nottingham	£91,655.62	£47,000	£91,655.62	£47,000	General Advocacy
Oldham	£66,366.89	£32,359.79	£66,366.89	£5,000	No
Oxfordshire	£135,503.55	£81,448	£135,503.55	£81,448	No
Peterborough	£46,930.67	£43,235	N/A	N/A	Yes
Plymouth	£75,931.59	£73,000	£75,931.59	£60,636	General Advocacy



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Poole	£37,699.57	£27,899	£37,699.57	£27,899	General Advocacy
Reading	£33,676.17	£24,728	£33,676.17	£30,000	General Advocacy
Redcar and Cleveland	£42,588.15	£14,166	N/A	N/A	No
Richmond upon Thames	£39,076.56	£20,080	£39,076.56	£20,000	No
Rochdale	£65,539.04	£31,429	£65,539.04	£31,429	General Advocacy
Rutland	£9,118.29	£4,550	£9,118.29	£4,550	No
Sheffield	£159,966.62	£138,599	£159,966.62	£138,599	No
Shropshire	£82,419.26	£59,302	£82,419.26	£59,302	No
Slough	£30,479.74	£20,906.16	£30,479.74	£20,906.16	No
Solihull	£51,465.45	£33,000	£51,465.45	£33,000	No
Somerset	£147,685.71	£133,306	£147,685.71	£98,237	General Advocacy
South Gloucestershire	£55,291.33	£40,000	£55,291.33	£40,000	Yes
South Tyneside	£54,121.09	£25,354	£54,121.09	£25,354	General Advocacy
Southampton	£65,600.05	£50,000	£65,600.05	£50,000	No
Southend-on-Sea	£48,724.66	£190,000	£48,724.66	£190,000	No
Southwark	£92,875.02	£93,850	£92,875.02	£93,850	General Advocacy
St Helens	£56,935.64	£30,332	£56,935.64	£28,149	General Advocacy
Staffordshire	£209,442.32	£209,471	£209,442.32	£209,471	General Advocacy
Stockport	£75,878.92	£60,000	£75,878.92	£50,000	No



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Stockton-on-Tees	£49,980.49	£41,324	£49,980.49	£41,324	Yes
Stoke-on-Trent	£78,757.11	£60,167	£78,757.11	£60,167	No
Suffolk	£192,851.80	£40,000	£192,851.80	£40,000	Yes
Sunderland	£92,705.15	£30,513	£92,705.15	£30,513	No
Surrey	£236,209.87	£162,241	N/A	N/A	No
Sutton	£43,596.85	£197,916	£43,596.85	£197,916	Yes
Telford and the Wrekin	£45,785.01	£45,810	£45,785.01	£45,810	No
Wakefield	£97,500.67	£100,381	£97,500.67	£95,861	General Advocacy
Waltham Forest	£64,376.26	£49,240	£64,376.26	£49,240	General Advocacy
Wandsworth	£76,720.38	£75,000	£76,720.38	£75,000	Yes
Warrington	£48,708.85	£34,986	£48,708.85	£34,986	No
West Berkshire	£29,618.52	£20,163	£29,618.52	£20,163	No
West Sussex	£195,338.89	£146,268	£195,338.89	£146,268	No
Westminster	£78,240.90	£85,000	£78,240.90	£85,000	Yes
Wigan	£94,150.61	£23,624	£94,150.61	£18,624	No
Wiltshire	£107,801.04	£106,000	£107,801.04	£106,000	No
Windsor and Maidenhead	£28,173.50	£18,885	£28,173.50	£18,885	Yes
Wirral	£106,458.74	£55,334	£106,458.74	£51,351	General Advocacy



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Wokingham	£23,746.70	£16,376	£23,746.70	£16,376	Yes
Wolverhampton	£81,393.43	£58,000	£81,393.43	£58,000	General Advocacy
Worcestershire	£141,006.66	£91,310	£141,006.66	£91,310	Yes
York	£43,272.47	£39,850	£43,272.47	£42,756	General Advocacy
<b>Total</b>	<b>£11,118,298</b>	<b>£9,545,456</b>	<b>£10,177,416</b>	<b>£8,545,572</b>	
*General Advocacy	These councils responded to this question by stating that those who want to complain about social care services would be supported through the authority's general advocacy services, often with specialist support for those with learning disabilities or mental health conditions. However, they are not provided with the same dedicated and independent complaints advocacy service which users of NHS services have access to.				